

Saturday, March 23



8:00 am – 4:00 pm **Germantown Registration 1**
Registration open (ALL)

8:00 am – 9:00 am **Germantown 2 & 3**
Continental Breakfast (ALL)

9:30 am – 10:45 am
Volunteers: The Compassionate Listener in the Patient Follow-Up Program **Germantown 1**
Beth Daddario (HVL)(VOL/AUX)

Paws to Reflect: Positively Impacting Staff Through Pet Therapy **Wedgewood**
Tina McDowell & Arion Moser (HVL)

10:00 am – 3:00 pm **Midtown/Germantown Foyer**
Vendor Show (ALL)

11:00am – 12:15 pm
Great Expectations: Using Communications Strategy to Improve Your Onboarding Process
Melissa Bergin & Lisa LaVigna **Germantown 1**
 (HVL)(VOL/AUX)

Cuddle Up: Bringing Comfort to NICU Babies
E. Jean Zebroski-Clifford, **Wedgewood**
LaShon Pitter, Leticia Rios (HVL)

12:30 pm – 1:30 pm **Germantown 2 & 3**
Box Lunch (ALL)

1:45 pm – 3:45 pm
Panel Discussion with SHVL Board **Germantown 2 & 3**
 (ALL)

6:00 pm – 9:00 pm
Closing Event Dinner & Dancing **Germantown 2 & 3**
 (ALL)

Wear your denim and bling!
Featuring Musician and Songwriter Wynn Varble!

Waiting on a Woman
Have you Forgotten?
I'm a Little More Country Than That

And more songs you will recognize!

Thank you for coming to Nashville!

See you next year!

*Thank you to Kilbourne & Kilbourne
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Target Audience Designations These are intended to be a tool only. All sessions are open to all attendees.

(HVL) = Directors/Managers/Coordinators of Healthcare Volunteer Programs

(GS) = Gift Shop/Retail Managers

(VOL/AUX) = Volunteers & Auxiliaries