

Daily Program – Tuesday



Society for Healthcare
Volunteer Leaders

7:00am – 8:00am

Savannah Foyer
Grab and Go Breakfast

8:00am – 3:00pm

Registration open

8:30am – 9:45am

Breakout Sessions

**Caring for the Caregiver: How
Volunteer Teams Can
Impact Wellness**

Julie Powell & Anna Epstein **Archer East/West** [HVL] [VOL/AUX] [LIVE]

Let's Talk Shop! What's Working?

How to be Unique [GS] [VOL/AUX] [LIVE]
Kimberly Dear **Elliot**

**Volunteer Impact on Hospitalized Patients
Suffering with Delirium**

Elizabeth Jean Zebroski & Joseph Weaver **Drayton** [HVL] [VOL/AUX]

**Change Agent 007-Walking through
Change with Volunteers
can be tough!**

Darbi Glassburn **Heyward** [HVL] [VOL/AUX]

10:00am – 11:15am

Breakout Sessions

**Collision of Colleague Engagement,
Volunteer Services and Patient
Experience Equals Outstanding**

Patient Satisfaction [HVL] [VOL/AUX] [LIVE]
Karla Bachl & Ruth Brown **Archer East/West**

**Facility Dogs: Why your hospital's
Volunteer Department
needs one!**

Diane Pekarek **Elliot** [HVL] [VOL/AUX] [LIVE]

**Comfort items for patients and Families;
navigating the highs and lows of homemade
and purchased items**

Rebecca Griffeth **Drayton** [HVL] [VOL/AUX]

**It's All About Who You Know:
How to Increase Traffic and Sales
with Strategic Partnerships**

Julie Powell **Heyward** [GS] [VOL/AUX]

11:30am – 1:00pm

Barnwell/Calibogue

Luncheon

Impact Award Presentation

1:15pm – 2:30pm

[ALL] [LIVE]

Barnwell/Calibogue

**How to Build a Patient and Family
Advisory Council**

Keynote ~ Caroline DeLongchamps

2:45pm – 4:00pm

Breakout Sessions

Fundraising for Auxiliaries [GS] [VOL/AUX] [LIVE]
Linda Boone **Heyward**

**Complimentary Therapies: How to
Tap into Volunteer Facilitated
Therapies to Improve
Patient Symptoms**

Jessica Bullington **Elliot** [HVL] [VOL/AUX] [LIVE]

**Sometimes we get so wrapped up in
work we forget who we are!**

Kristy Rene Cole-Day **Drayton** [HVL] [VOL/AUX]

6:00pm – 9:00pm

Note: **CASH** only bar for Soiree



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Target Audience Designations: These are intended as a tool only. All sessions open to all attendees.
[HVL] = Dirs., Mgrs. Coord., of Healthcare Volunteer Programs [GS] = Gift Shop/Retail Managers
[VOL/AUX] = Volunteers and Auxiliaries [ALL] = Any Attendee [LIVE] = Virtual Attendee Session Offering